

## **MEMBERSHIP TERMS AND CONDITIONS**

## FunJoy Discount Card

- 1. The FGB FunJoy Discount Card is owned and operated by FGB Consultancy 15, Floor 22<sup>nd</sup>, Millennium Plaza Hotel, Sh. Zayed Road, Dubai, United Arab Emirates.
- 2. Each member is bound by these Terms and Conditions.
- 3. Membership is open to all UAE residents aged 18 and above. Membership is accepted at the sole and absolute discretion of FGB Consultancy.
- 4. Members will be issued with a membership number and membership card. The use of this number/card is deemed to be acceptance of these terms and conditions to the benefit of FGB Consultancy. And all participating vendors and merchants. The membership card remains the property of FGB Consultancy and must be returned upon request. Misuse of membership cards or program benefits may result in termination of membership or withdrawal of benefits without refund.
- 5. Membership cards are not transferable and may only be used by each member to whom the card is issued to. FGB Consultancy reserves the right to modify the structure, benefits and other features, of the FunJoy Discount Card including these terms and conditions or to terminate the FunJoy Discount Card program at any time. Although FGB Consultancy will use reasonable efforts to notify members of material changes, it is the responsibility of members to keep themselves up to date in respect of all the terms and conditions of the FunJoy Discount Card. Any use of the program by a member will be deemed as acceptance of any amendment. FGB Consultancy will not be liable for loss or damage resulting there from.
- 6. Only individuals can apply for FunJoy Discount Cards. Corporations, Partnerships, Trusts and other entities are not eligible to participate. Each member may only hold one FunJoy Discount Card and Membership Cards may not be held jointly.
- 7. Successful applicants of the FunJoy Discount Card will receive a membership card valid for at least 1 year from date of issue. If the FunJoy Discount Card is lost or damaged, a new card may be issued at a cost of AED 100 each replacement. FGB Consultancy is not responsible for stolen or lost membership cards.
- 8. In the event of any inconsistency between the English and Arabic versions of these terms and conditions, the English version shall prevail.
- 9. Each successful applicant will receive a notification e-mail within 5 days of application and shall receive the FunJoy Discount Card within 15 working days. If the successful applicant does not





- receive notification or the card within 15 working days, it is the responsibility of the applicant to contact FGB Consultancy to seek assistance.
- 10. Membership fees for first time applicants shall be as per fee set by FGB Consultancy which will be valid for one year.
- 11. It is the responsibility of the member to check their eligibility for any particular benefit offered. Terms may vary from vendor to vendor and merchant to merchant. Terms for individual benefits can be found online at <a href="www.fgbgroup.net">www.fgbgroup.net</a> or the vouchers or the FJDC Guide Book for Members.
- 12. FGB Consultancy does not negotiate or guarantee prices or terms made available by participating vendors or merchants to members through the FunJoy Discount Card Program, and it is strongly recommended that members research and compare prices, levels of service, and consider any other relevant factors before making any purchase.
- 13. FGB Consultancy shall not be liable for any errors or omissions within these terms and conditions. FGB Consultancy reserves the right to final interpretation of these terms and conditions.
- 14. In case of a dispute, the decision of FGB Consultancy shall be final and binding.
- 15. FGB Consultancy is not responsible for errors resulting from computer hardware or software errors or failures or for fraud.
- 16. FGB Consultancy will implement reasonable measures to ensure compliance with its obligations under Privacy laws in relation to personal information of members. Personal information will only be used for the purpose of the FunJoy Discount Card Program and by FGB Consultancy's Vendors and Merchants for marketing and promotion.
- 17. Purchases and sales made as a result of the FunJoy Discount Card Program are solely between the member, as a consumer, and the participating vendor/merchant, as a seller of the product or service FGB Consultancy has no responsibility or obligation with respect to purchases or sales (including no responsibility or obligation for disputes between an individual member and any participating vendor/merchant). Accordingly, in consideration for FGB Consultancy making the FunJoy Discount Card program available to members and participating vendors/merchants, members and participating vendors who make sales or purchases through the FunJoy Discount Card Program acknowledge and agree that under no circumstances shall FGB Consultancy be liable for any direct, indirect, punitive, incidental, special, or consequential damages that result from, or arise out of the purchase, sale or use of any products or services purchased or sold.

**MANAGEMENT** FGB Consultancy



